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Hastings Borough Council
Licensing Team
Aquila House
Breeds Place
Hastings
East Sussex
TN34 3UY

2nd April 2014

Dear Sir,

Mr. & Mrs. Martin have owned and operated Bar Moda for over 8 years. In addition to this, they also reside on the premises and are long standing members of the local community. During their tenure they have enjoyed a good working relationship with the local authorities, the various outside agencies that licensed premises work with, and the neighbors and local community that they serve and are very much a part of. A great deal has been invested in Bar Moda both financially and in time and effort as Mr. & Mrs. Martin have fully committed themselves and worked exceptionally hard to create a sustainable business providing both employment and services to the locality.

While it is true to say that there have been complaints raised during their tenure, the number referred to in this review certainly does not reconcile with the number of occasions that the business has been approached by the council and informed of such complaints. Unfortunately at the time of writing, neither Licensing nor Environmental Protection were able to provide any written documentation referred to in the review to clarify this.

It is however, important to stress that regardless of any such issues, Mr. & Mrs. Martin accept that noise can present a problem and their primary concern has always been to address any issues and rectify them to the satisfaction of all parties concerned. To this end, an action plan had been put in place prior to the review being instigated.

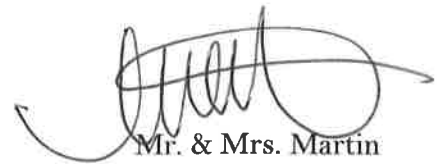
Since the review was submitted, and in addition to the creation of an extra lobby area with soundproofing, specialist acoustic glazing has been installed to the premises. A meeting with Mr. David Steed and Mr. Scott Lawson of HBC's Environmental Protection was arranged where the works were discussed and the additional management controls that would be adopted to help control noise levels, particularly those of the lower frequencies. It was noted that since Mr. Steed first became involved with this case, he had found Mr. & Mrs. Martin to be very cooperative. As agreed at this meeting, Mr. Lawson attended the area the following weekend to check noise levels

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with the new glazing in place. It was agreed that this would be beneficial in enabling the management on site to set maximum levels that could be set independently and not over-ridden by individual DJ's. Mr. Lawson is noted to have said that on occasions, music was just about audible. This has enabled levels to be adjusted appropriately.

While the works carried out coupled with new procedures put in place have resolved the issues, Mr. & Mrs. Martin will continue to monitor noise as part of their revised management policy and periodically review procedures where necessary. They have always, and will continue to work with any parties to address any concerns and act in a preventative capacity.

Yours sincerely



Mr. & Mrs. Martin